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## Warranty Superintendent – Daytona Homes

### About Us:

Daytona Homes has been a leader in the home building industry since 1993. We are dedicated to providing superior crafted homes and exceptional customer service across western Canada as we continue to grow into the future. Daytona Homes offers opportunities for both personal and professional growth, excellent earning potential and, most importantly – having fun. We want to give our customers the best home buying experience possible and that starts with the best employees. We can't wait to work with you!

### How We Work for You

- Health and dental benefits immediately upon hire
- Employee Assistance Program
- Inclusive work environment
- Volunteer opportunities
- Employee pricing for Daytona home purchases
- Tuition support
- RRSP Matching

### Responsibilities

*The Warranty Superintendent fosters repeat and referral customers through timely completion and quality workmanship of warranty deficiencies.*

- Demonstrate a professional appearance and attitude when working with trades/supplier partners and homeowners
- Coordinates trades days directly with homeowners and trades partners
- Perform basic carpentry and other tasks as required
- Lead in primary and anniversary visit, deficiency completion and conduct repairs on smaller items to assist trades
- Responsible for the care and maintenance of show homes on a regular basis, utilizing time between appointments
- Provide technical knowledge to the construction team to help identify repetitive and potential deficiencies so they can be corrected
- Address emergency or urgent warranty work, at times other than the specified intervals. Direct sub-trades to ensure such work is completed in accordance with the level or urgency
- Adhere to and enforce the company's safety policies and procedures
- Maintain positive relationships with trade partners
- Create, manage and close work orders in assigned areas
- Manage the emergency on-call phone 1 week at a time in rotation with other staff throughout the year
- Other duties and responsibilities assigned

### Requirements

- Experience in a service, warranty, or construction role
- Ability to read blueprints
- Ability to work occasional evenings

### Hiring organization

Tacada

### Employment Type

Full-time

### Job Location

Calgary

### Date posted

September 19, 2023

- Exceptional verbal and written communication skills
- Strong time management, organization and planning skills;
- Ability to work independently with little supervision. Self motivated and reliable.
- Ability to get along with various personality types and play an active role in the team
- Basic computer skills, including Microsoft Outlook, Excel and Word
- Valid drivers' license
- Comfortable using basic hand tool and power tools
- Maintain a professional appearance

**Education:**

- Bachelors degree in a construction management field or related (asset, not required)
- Associate Construction Certificate (asset, not required)
- WHMIS 2015 (required, will be provided if applicant does not have)
- Emergency First Aid (required, will be provided if applicant does not have)